

Security in AI Transcript Summarization

Introduction

In today's digital landscape, the security and privacy of legal documents and transcripts are paramount. Veritext products that utilize Artificial Intelligence (AI) are designed with these priorities, utilizing advanced technologies to ensure that every transcript summary and use of AI is handled with the highest standards of confidentiality and integrity.

Overview of the AI Summary Tool

Veritext's AI Transcript Summary service is a technological solution developed to automate the creation of Transcript Summaries during the discovery phase of litigation. It extracts key statements and concepts from legal proceeding transcripts, including examinations, depositions, and hearings. The tool processes English language text. It generates editable summaries that include references to the original transcript for detailed examination, intended as a flexible starting point for legal professionals to adjust according to their needs. Summaries are produced concurrently with final transcripts and are accessible through secure means.

Data Handling within the Veritext AI Process

- Our tool ensures that all data:
 - Remains inaccessible to other customers and external entities, including the foundational technology providers.
 - Is not utilized to enhance the capabilities of external models or any third-party services.
 - Is exclusively available to you, with customized processes tailored to your specific usage.
- Hosted within a secure cloud environment, the Veritext AI Process operates independently, guaranteeing a private and secure processing platform.

Security Features

- **Data Encryption:** data is encrypted in transit and at rest.
- **User Authentication:** Users are authenticated using our secure platform MyVeritext.
- **Access Control:** As always, only authorized operational and support staff have access to content, within Veritext's least-privileged-access policy.
- **Data Isolation:** All client data is controlled by rule based rights ensuring data remains isolated.

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Compliance with Legal Standards

- **Compliance Frameworks:** We are SOC2 Type II certified, and compliant with PIPEDA, PIPA, CSAE 3415 and Canadian Privacy Act
- **Audit Trails:** As always, Veritext's systems log and track content received from clients and reporters throughout its lifecycle from raw audio and text, to finished transcripts and other products, like Smart Summary.

Privacy Protections

- **Data Privacy Considerations:** As part of Veritext's content suite available along with certified proceeding transcripts, Smart Summaries are only distributed to parties of the case or other parties by court order.
- **Data Retention and Deletion:** Smart Summaries are subject to Veritext's standard content retention policy, which can be found here: <https://www.veritext.com/content-retention-policy/>

Data Residency

Veritext Canada is a Canadian corporate entity, and all client data in our facilities and systems is securely on Canadian soil. We can ensure the highest level of privacy and security compliance with all provincial and federal laws.

Conclusion

Veritext products leverage state-of-the-art technology and are engineered to meet the unique challenges faced by legal professionals today. By emphasizing data protection, compliance, and audited cyber-security policy and procedures, we ensure that your transcript summarization needs are met with unmatched security, allowing you to focus on delivering exceptional services to your clients.

For further details on our comprehensive approach to data privacy and security, please contact us directly. Our team is ready to address any questions and provide additional information on how we protect your data throughout the summarization process.